

Befriender Role Description (Debt Centre)

What is a Befriender?

A befriender is someone who has a passion for people and lives out what it means to build community. Being in debt is often linked to social isolation for many of our clients. Debt can mean having no disposable income to socialise with friends, carrying the stigma associated with being in debt and having low self-esteem.

Many of our client's lives can be a little chaotic and full of fear regarding their situations. Befrienders work closely with the Debt Coaches, accompanying them on visits and focusing on the non-debt related needs of the client, such as:

- Facilitating bringing the client into community
- Identifying hobbies and possible points of social connection
- Introducing the client to other CAP volunteers
- Providing assistance with practical tasks
- Sharing the gospel.

This role is client facing and would suit someone with great relationship-building skills, an open and completely non-judgmental nature, together with a heart and resilience to serve.

The role is flexible with regards to what elements you will undertake, as we recognise that all services operate under a CAP model but in very different church environments. We want to equip and empower you to undertake the role in a way which best fits you and your community.

(If you also want to undertake administrative tasks using the CAP systems to support your Debt Centre, you will need to also complete the training for the Service Support Administrator role, please see our SSA role profile for further information).

Our Mission

UK poverty is real, with millions locked in its miserable grip. That's why we're aiming for CAP centres covering the UK, each bringing life changing freedom and good news to people in desperate need. Always through the Church. Always hope.



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CAP is authorised and regulated by the Financial Conduct Authority.



Who are we looking for?

We recognise that everyone brings their own unique strengths to each role and that God works through our weaknesses too. Undertaking a volunteer role is an opportunity to grow and develop as part of your centre team, supported by your Centre Manager.

Person specification

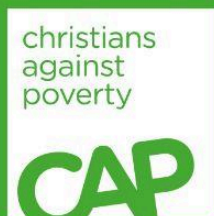
- Great relationship-building skills
- Non-judgemental and caring
- Passionate about helping people and bringing hope to them
- Trustworthy in keeping confidential information
- In agreement with CAP's core values and statement of faith
- Willing to pray with their CAP team
- Understands the concept of keeping good boundaries
- Clearly demonstrates a heart and passion for the charity and the local church

What next?

Once you have decided with your Centre Manager to go ahead with this role, what availability you have and what roles you will undertake, please ask them for your digital welcome pack.

Work through your [welcome pack](#) which contains your training information (your Debt Centre Manager can email this to you). This training document contains video links for you to watch so you can familiarise yourself with CAP culture, and get to know the role from those who are doing it.

1. Read the Welcome Pack and watch the videos at your own pace
2. Ask your centre manager if you have questions about how aspects of the training apply to your centre
3. Sign the confidentiality agreement, return a copy to your CAP centre manager who will store it securely.
4. Get stuck in with your new befriender role!



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Christ-centred



Collaborative



Compassionate



Joyful



Bold